



Booking Terms & Conditions

Agreed by Emerald Entertainment, Emerald Thieves band and WeddingVibe.uk

1) Booking Administration Fees

- a. An administration fee of £100 is required in advance to formally reserve a date in the band/supplier diary. This admin fee forms part of the total price quotation issued to the client.
- b. Cooling off period: Clients are entitled to change a reservation date (or cancel and receive a refund of the admin fee) during a cooling-off period lasting 14-days from the date on which the booking was formally reserved. After 14-days the administration fee becomes non-refundable and the date non-transferable.
- c. Should a client cancel after the cooling-off period the £100 administration fee will be retained.

2) Postponement and Rescheduling

- a. Should a client wish to amend a reserved date after the cooling off period: An additional £100 fee will be required to reserve a new date. Another 14-day cool-off period will commence upon receipt of the admin fee. Alternative dates are subject to availability.
- b. Should a booking which is permitted to proceed become subject to government limitations or restrictions, it may then be rescheduled once free of charge. Further date changes for such permitted events will be at the client's discretion though, and will be treated as a new booking. An additional £100 admin fee will be required to secure any subsequent date, as outlined in the clause above.
- c. Postponement: This must involve successfully negotiating and agreeing an alternative date with the band/supplier. All payments made prior to a postponement will be retained until the booking is fulfilled.
- d. Postponements resulting in cancellation: The Musicians Union advises the full gig fee must be paid in the event of any agreed booking being cancelled by the hirer.

3) Balance Payment Information

Balance payments (total booking cost less £100 admin fee) are settled via two advance instalments.

50% of the balance is required 90-days before the event, and the remaining 50% at 30-days.

Balance payments are to be settled by BACS or direct bank transfer.

Card payments can be accepted via PayPal with fees at the client's expense.

Balance payment invoices should be settled within 7-days of the date of issue.

Non-payment within 7-days could result in termination of the booking and short-notice cancellation charges being applied. Should this scenario occur please resolve as soon as possible in order to stand the best chance of retaining your band/supplier services.

4) Cancellation by the band/supplier

The band/supplier reserves the right to cancel a booking at any time and in such instance agrees to refund balance payments made by the client within 14 days. Administration fees will be retained.

5) Bookings cancelled by the client

- a. On the advice of the Musicians Union, a client reserves the right to cancel a booking at any time, and without reason, but in such instance the hirer is legally bound to pay the band/supplier their full fee.
- b. Cancellation requests must be submitted in writing by the client.
- c. The band/supplier must be contacted to verbally confirm receipt of the written cancellation request (5 b).
- d. Fees agreed between clients and band/supplier are non-negotiable, they form part of a legally binding contract. Non-payment will result in the outstanding amount, plus any legal costs incurred, being pursued through the necessary channels, with the assistance of the Musicians Union legal team.

6) Cancellations imposed by Government Measures

If cancellation occurs as a result of a government lockdown, or similar measures which do not permit an event to proceed in any shape or form, the band/supplier agrees to refund any balance payments made. This refund excludes our £100 booking administration fee, which is deemed a legitimate expense.